Mobile\_Info\_Bot

## Agent

Mobile\_Info\_Bot

## Intents

### BuyPhone

User Expressions:

* 1. can you help me choose a smartphone
  2. can you help me with buying smartphone
  3. planning to buy a new smart phone
  4. i want a smartphone
  5. i want a mobile phone
  6. i want a phone
  7. thinking to buy new phone

Responses:

* 1. yes, Of course I will help you choose a smartphone. Which brand smartphone you want to buy?
  2. which brand of mobile phone you are interested in buying?

#### Entities

##### Mob Synonym

###### phone

###### smartphone

###### Mobile phone

###### mobile

###### smart phone

### BrandName

User Expressions:

* 1. google
  2. apple
  3. i‘m interested in buying apple phone
  4. i love apple phones
  5. i need a latest google phone
  6. i want a best google phone
  7. i want google phone
  8. i want an apple phone

Responses:

* 1. Yeah! If you are interested in buying i can provide you all specifications.Tell me about your budget.
  2. Okay ! Can i know your budget?

#### Entities

##### Brand

###### Apple

###### Google

### AppleModel

User Expressions:

* 1. help me with the apple model
  2. categories of apple phones?
  3. help me with the models of apple phone
  4. different models of apple
  5. type of apple phones



Responses:

* 1. I have information about iphone 6,iphone 7 and iphone 8.

#### Entities

##### Mob Type

###### Model

###### Type

###### Category

###### class

###### models

Video :

<https://www.youtube.com/watch?v=ZwbcC_OjpYM&list=PLOrhgSZmACObKygd1YpOdOEuzyhKDTDEo&index=1>

Why chatbot

<https://medium.com/landbot-io/website-chatbots-the-new-sheriff-in-town-274ecfece467>

<https://sproutsocial.com/insights/topics/chatbots/>

Things to do;

<https://moz.com/blog/chat-bot>

Name recognition

<https://www.youtube.com/watch?v=uI0u6xvazAM>

Adding context and follow up intents

<https://www.youtube.com/watch?v=anNdde_4GWQ>

# How to move the conversation to the next intent in Dialogflow

<https://www.youtube.com/watch?v=lyneoqcFjV8>